

CUSTOMER CARE PLAN

THE DETAILS

key benefits defined

☑ REDUCE THE RISK OF EMERGENCIES

Free annual plumbing, electrical, HVAC, and sewer (through an accessible cleanout) inspections. We will provide you with a detailed report of our findings and explain any concerns. We'll alert you to potential emergencies before they become disruptive problems. We'll even call to schedule your annual inspection so you won't have to worry about remembering.

☑ PRIORITY SERVICE

Care Plan members receive priority service

☑ DISCOUNT PRICES

Special member pricing on repairs. We waive the \$30 diagnostic service charge for our Care Plan members.

☑ INCREASE EFFICIENCY AND REDUCE ENERGY COSTS

If you're looking to cut down on your energy costs and make your home more efficient, making electrical upgrades is a great place to start. An annual water heater flush keeps your water heater running efficiently; if you have a tankless water heater, we may need to install an isolation valve for an additional charge.

important

STUFF TO KNOW

TERM

This agreement is for a one-year term and will be automatically renewed for successive one year terms unless the customer provides written notice 30 days in advance of the renewal date. Customer is not entitled to a refund on early termination except as provided in the cancellation section below.

CUSTOMER'S RIGHT TO CANCEL

Customer may cancel this agreement by e-mailing written notice to 3 Mountains Home Services at office@3mountainsplumbing.com before midnight of the third business day after signing this agreement. In the event that customer decides to cancel this agreement before the 1 year term noted above is completed, the customer agrees to repay 3 Mountains Plumbing for the discounts received as a result of this plan.

TRANSFER

This Customer Care Plan is transferable to a new house if the customer moves, or to the new owner at this location if the property is sold. Customer must provide 3 Mountains Home Services with written notice by emailing office@3mountainsplumbing.com to transfer the Care Plan.

NAME

ADDRESS

SIGNATURE

DATE



OR CCB# 169499 | Con ID#3MOUNMP857B3



3MountainsHomeServices.com
503.850.9219